Installation Guide

Requirements:

- Microsoft Windows Server 2003 / 2008 (or later)
  -or- Microsoft Windows XP / Vista / 7 Professional (or later)
- Microsoft .NET framework 4.0
- Microsoft SQL Server 2005 / 2008 (or later, including Express editions)

To install Symbiant Tracker you must have full administration privileges for both the Windows (Internet) Server and SQL Server.

> **IIS 7 Prerequisites:** If you are installing Symbiant Tracker on IIS 7 (this is the default version of IIS on Windows Server 2008 and Windows 7), you must ensure that you have installed **IIS 6 compatibility components**. For instructions on how to do this, please see the Microsoft technet article: http://technet.microsoft.com/en-us/library/bb397374%28EXCHG.80%29.aspx

Installation:

Visit http://support.symbiant.co.uk/downloadtracker to download the latest Tracker build. Extract the zip file to a temporary location and double click **Setup.exe** to begin the installation. Follow the instructions in the wizard to guide you through the installation process - make sure the application pool you select targets .NET 4.

When the installation is complete, the installer will launch the Symbiant Tracker Configuration utility. This application will allow you to construct the required database components, set-up your email requirements and specify a location to store uploaded documents.

You should complete each of the screens of this configuration utility following the installation, however you can launch this utility at any time from the Start menu (All Programs > Symbiant > Tracker 4 > Configuration Utility) should you wish to modify any settings in the future.

Before you begin using Tracker please read the Symbiant Tracker User Guide. If you are planning on connecting to an Active Directory service, please be sure to read the Enabling Active Directory guide before configuring Tracker.

You can begin using Symbiant Tracker by navigating to the new site (e.g. http://localhost/SymbiantTracker) via any modern web browser (Internet Explorer 8 or later recommended).