Symbiant®
Better Software

Risk and Audit
Management Software
Since 1999

Symbiant is a modular software solution designed for risk and audit management. Modular means each component can act independently whilst sharing common data. This means the solution can be expanded as your requirements develop. For example you might start by using the action tracking module, users who login will only see that module. At a later date you may switch on Audit assessments, you will instantly be able to share and use data you have already entered on to the system, you can still restrict who has access to each module, this keeps the system clean and uncluttered.

Symbiant Cloud. The solution is hosted on our cloud platform. A cloud platform is a group of servers that are connected together to give extra resilience to the service. If a server or component fails the other servers take up the load. Our main services are hosted at Reynolds House in Manchester, UK. We backup our clients' data each night and send the encrypted files to another data centre in Nottingham, UK. All client data is stored in mainland UK.

Our contracts are a revolving 30 days, which means there are no long term tie-ins. You can cancel at anytime giving just 30 days notice.

What this means for you is, our solution is flexible and can be customised to meet your requirements. It's affordable with prices starting at only £200 per month with no minimum term commitment. It's up and ready to use instantly with all the IT and security issues already taken care of.

Some of our clients

Symbiant is so versatile it is used across all sectors of industry and is so affordable it is used by charities.
Charities to Banks, public sector to PLC.

Harrods

FRUIT OF THE LOOM®

Cardiff Metropolitan University

Save the Children®

Aviation AUSTRALIA

BDO

partnership

☀R ROTHSCHILD

CONCERN worldwide

Grafton Group plc

gocompare.com

Yorkshire BUILDING SOCIETY

Accord mortgages | barnsley | Chelsea BUILDING SOCIETY | N&P NORWICH & PETERBOROUGH BUILDING SOCIETY | YBS SHARE PLANS

Why Symbiant?

Pay Less Get More

The term you get what you pay for, doesn't always mean if you pay more you get better. Some solutions really are ridiculously overpriced. For some you're paying for the sales people, the marketing teams, debt, etc. Symbiant has none of that. We are a streamlined debt free software development company with no excess fat. Everything goes into our software and looking after our clients. Our product is so good we have no need for sales people, it literally sells itself.

We have been successfully trading since 1999.
With Symbiant the only hidden surprises are our exceptional service and amazing software. We have no hidden or extra charges, our time and help is freely given.

Our software is the most advanced on the market, we are perpetually developing our solutions to make them better and keep them up to date with client requirements and technology.

Unlike other vendors we do not charge our clients for our latest software, our users get upgraded for free whether it is new features or new modules. Once you're a client we do our best to keep you happy.

We have no set up fees and you can cancel with just 30 days notice. You can try our solutions on a no obligation 30 day free trial, to arrange this please visit our website and click on the free trial link.

https://www.symbiant.co.uk

Working Papers

Plan an audit with time sheets and dynamic assessment questionnaires, you can also add risks and any related control assessments. The working papers module is flexible and allows you to build and plan in sections that make sense to you.

Working Papers   File ▾   Modules ▾   Options ▾   Help ▾   👤 Amy Smith ▾

Security Audit ISO 27001

Owner Amy Smith		**Reference** GHT54		**Date** Feb 11, 2016	📁

Additional Information The Audit Team is to conducted a process-based audit, focused on significant aspects/risks/objectives as required by ISO 27001. The audit methods to be used are interviews, observation of activities and review of documentation and records. The structure of the audit will be accordance with the audit plan and audit planning process.

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Audit Paper

Audit Name	Details	Test	Result	WP Ref.	Ex'n Ref.
ISO IEC 27001					
Data Centre Audit	The Audit Team is to conducted a process-based audit, focused on significant aspects/risks/objectives as required by ISO 27001. The audit methods to be used are interviews, observation of activities and review of documentation and records. The structure of the audit will be accordance with the audit plan and audit planning process.	Security Audit		1.1	
		Have you reduced the risk of theft, fraud, or misuse of facilities by making sure that all prospective employees understand their responsibilities before you hire them?	Yes All checks are up to date.	1.2	
		Do you use contractors	Yes	1.3	
		Have you reduced the risk of theft, fraud, or misuse of facilities by making sure that all prospective contractors understand their responsibilities before you hire them?	Yes	1.4	
		Have you reduced the risk of theft, fraud, or misuse of facilities by making sure that all third-party users understand their responsibilities before you allow them to use your facilities?	No Third party checks are not carried out, it is assumed the contractors will carry out these checks.	1.5	1
		Do you screen all contractors before you hire them, especially when they will be asked to provide sensitive services?	No it is assumed the firm supplying the contractors already do these checks	1.6	
		DEFINE SECURITY ROLES AND RESPONSIBILITIES		1.7	
		Do you have a security Policy?	Yes	1.8	
		Are your organization's security roles and responsibilities defined in accordance with your information security policy?	Yes Policy enclosed	1.9	2, 3
		Please explain what you do		1.10	

Post Review Summary Exceptions

1. The companies used to provide contractors have signed a declaration stating they carry out the required checks.
2. Have you seen evidence of the policy, can you provide a copy
3. Policy attached

Related risks and control tests

Risk	Control	Test	Result	WP Ref.	Ex'n Ref.
Customer Service					
Customer complaints	Staff Training	How do attendees rate the courses?	Don't make much difference most users believe the courses do not enhance their product knowledge	1.1	
		Did all the managers attend the courses they were due to	No (supply details) Max Goodwin and Julie Crabtree	1.2	
		Do users need more or less training	Need More (supply details) Organisational skills, time and management.	1.3	1

Post Review Summary Exceptions

1. There are no further courses in this area. May need to look at alternatives.

Audit Assessments

Create audit questionnaires from templates or as required. Give ownership of questions to auditors.

Dynamic conditional questions. Questions appear based on previous responses

Create remedial action with a single mouse click

Raise points and exceptions to individual responses.

Action Tracker

Give ownership of actions and track to completion. Automated emails notify users of new actions and those coming up to the due dates. Reports show you performance details and sticking points. Actions can relate to audits, controls, incidents or risks.

Action owners keep you up-to-date with developments and progress and can attach supporting documentation images or web links.


Simple - Clean - Intuitive

Risk Registers

Risk can use multiple scoring sets for different types of risks and appetites.

Reference	Summary	Inherent Score	Residual Score	Appetite	Risk Owner	Division
20	Customer complaints	25	6	9	Ben Combe	Global
30	Inaccurate, untimely or unavailable information regarding cash inflows and outflows	25	2	12	Ben Combe	Global/UK
33	Cash received is diverted,or not reported accurately	20	4	9	Amy Smith	Global/USA/Finance
28	HM Government contract to supply IT services	20	6	9	Ben Combe	Global/UK/IT
40	Ability to send non standard correspondence to customers eg- Braille	12	4	10	Amy Smith	Global/Europe
32	Accepting Bribes	20	6	6	Amy Smith	Global/UK
21	Customer order information may be unclear, inaccurate or incomplete	12	8	9	Ben Combe	Global/UK
39	Failure to communicate appropriately to key stakeholders and staff	16	3	9	Ben Combe	Global
44	Inadequate control testing	16	6	9	Paul Smyth	Global/USA/IT
37	Lottery syndicate risk.	£62500	£750	£75000	Amy Smith	Global/Europe
28	HM Government contract to supply IT services	£740000	£1250	£30000	Ben Combe	Global/UK/IT
31	New London Office	£370000	£1850	£100000	Amy Smith	Global/UK
41	Staff incorrectly paid or not paid.	£500000	£1250	£50000	Amy Smith	Global
44	Inadequate control testing	$495000	$7500	$50000	Paul Smyth	Global/USA/IT
43	Lack of effective controls	$989999	$5000	$50000	Paul Smyth	Global/UK

If you wish you can attach controls directly to impact and likelihood, weight them and test them. If a control fails it will show you how it effects the residual score.

Configure your own risk maps
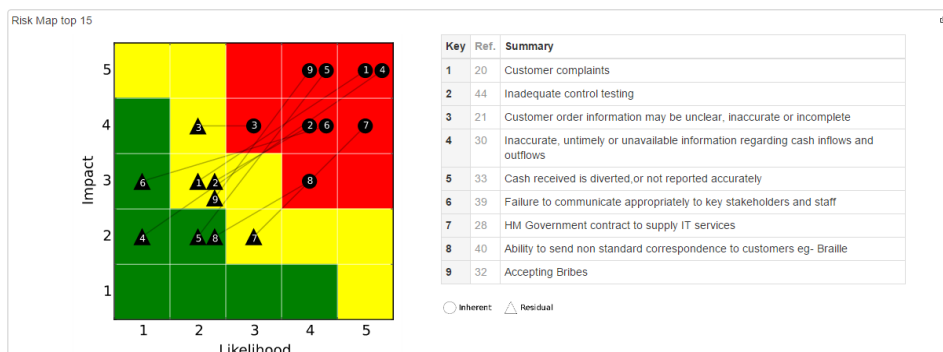
Risk Indicators

Indicators can be numeric, percentage or a signal and set to run on a schedule. Indicators bubble up to make a key risk indicator.

Clean input interface with the ability to see previous responses

View the Indicators attached to risks from with the risk itself.

Risk Workshops

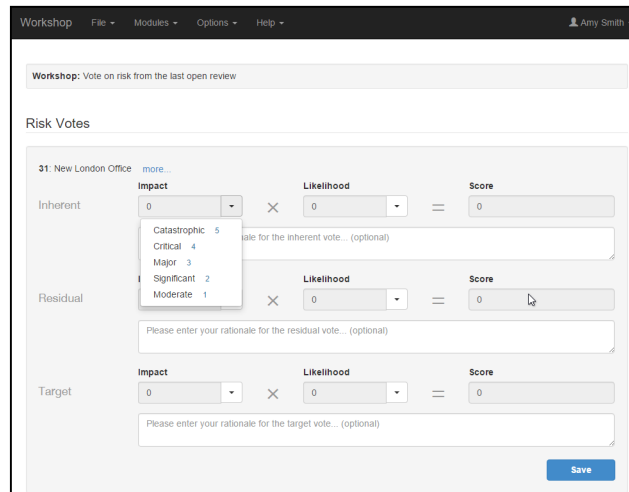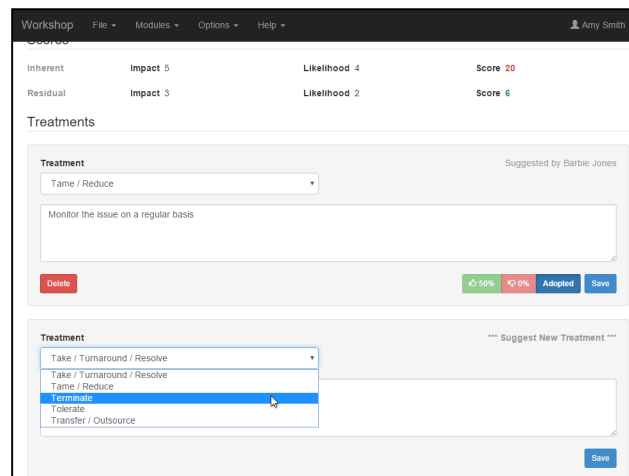Risk Workshops are virtual meeting rooms that allow users to collaborate on risks. Members can add risks for review.
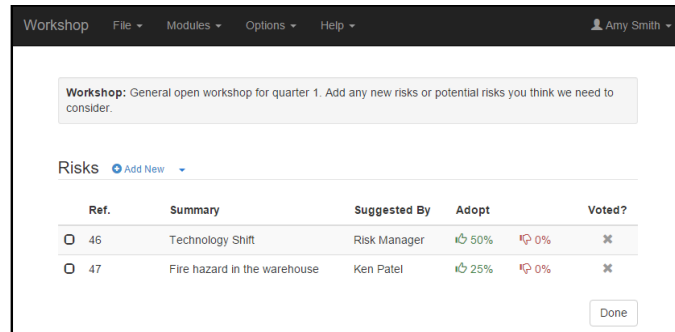
Using drop downs they can score the risks with up to 3 measurements and supply rational for their choices

Then suggest and ballot treatment plans.

Collaborating with department heads is good for the business. It helps managers understand the risks they face and how to identify and measure risk.

Incident Reporting

Incident reporting can be used for many things including customer complaints. The reports and dashboards for incidents are extensive and provide a first class incident reporting tool.

Link incidents to risks or controls

Incidents can have multiple remedial actions.

Dashboards

Dashboards can be personalised by each user and show data relevant to that user. You can click on a dashboard to discover what that section is reporting on (drill down). Dashboards can be set to open when a user goes to a specific module so give a quick overview of the data or things they need alerting to.
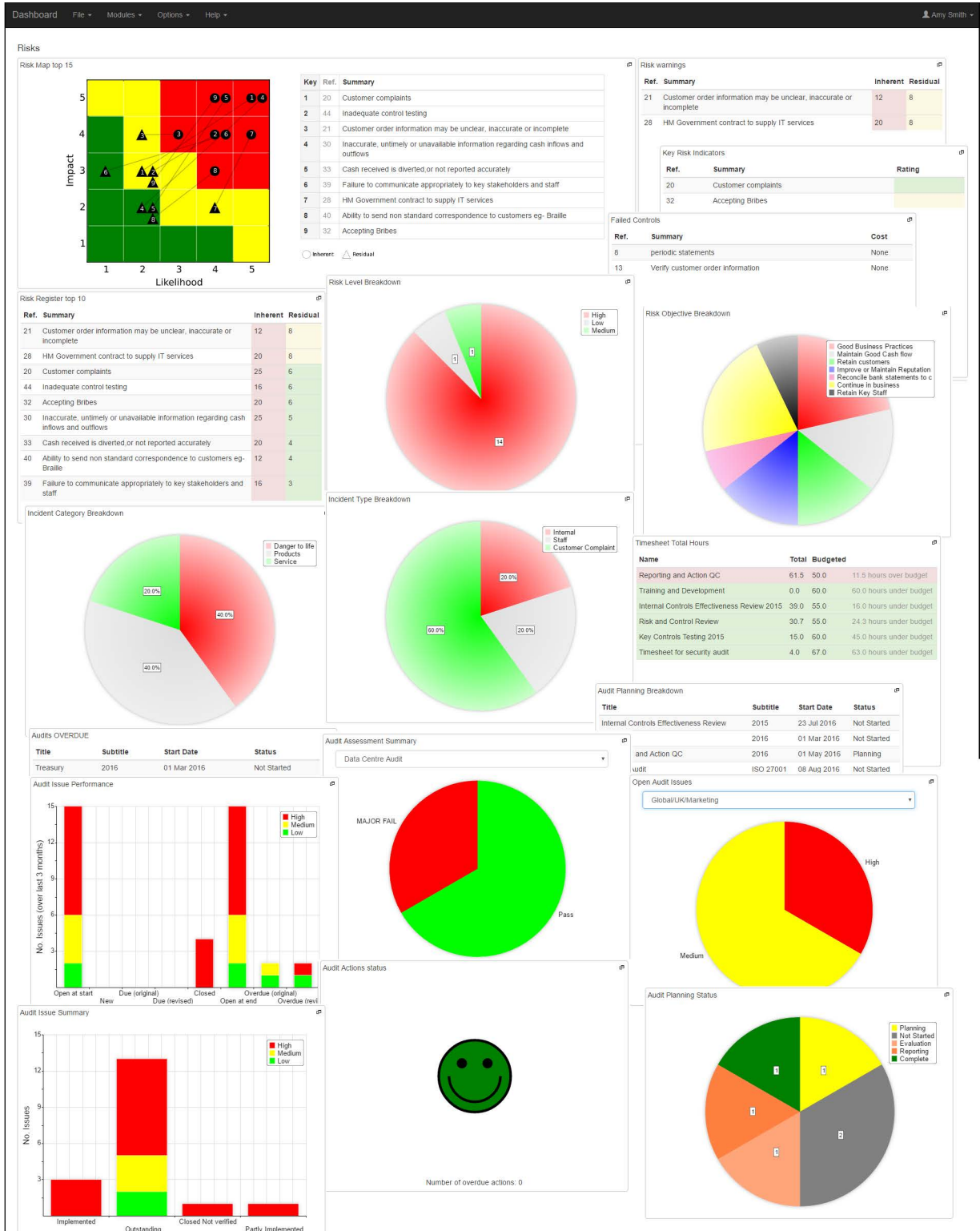
Automated Emails

Each module has a set of automated email templates designed to notify users of all events based on your rules. These automated emails help run the system by keeping users informed of tasks they have to perform and escalating issues to management.

Audit Tracker		
Lookups		
Email Templates		
Action updates	+ Add	≡ Change
Comment responses	+ Add	≡ Change
New assignments	+ Add	≡ Change
Outstanding actions	+ Add	≡ Change
Overdue actions	+ Add	≡ C

Overdue actions

4 total	
☐	Overdue action
☐	Notice of High issue actions coming due in the next 4 months
☐	Actions becoming overdue in 30 days time
☐	Actions becoming overdue in 60 days time
☐	Overdue Actions Notice

4 total

Change overdue action

Remind	120
	Number of days before item becomes overdue
Reply address	webmaster@localhost
	Email address for users to reply to.

CC
Block
Exclude

Subject	Notice of High issue actions coming due in the next 4 months
	255 characters or less
Message header	Dear <<owner__first_name>>, the below actions need your immediate attention as they are rated as high priority and must be actioned by the due dates.
	Show available markers
Message body	Issue Reference <<recommendation__issue__reference>> Action <<details>> Due Date <<original_due_date>> Click link https://yoursite.symbiant.co.uk/<<url>>
	Show available markers
	When a user has more than one item requiring their attention, instead of sending multiple emails, one email is sent with this text duplicated for each item
Separator	----------NEXT ITEM--------------------
	Text to separate multiple items
Message footer	click on the link above to open each item, please update with your current progress and inform us of any reason why you believe this action may be delayed or not completed on time.
	Show available markers

You can set up various intervals for the reminder emails so each email can be specifically worded and relevant. You can also add filters to target those emails to specific users, ratings, roles or divisions.

Reporting

Each module has it's own set of comprehensive reports. You can filter and fine tune the reports to show you the data that you need to see.
Many of the reports include statistical information, graphs and breakdowns as well as giving you the option to output to document or spreadsheet.

Useful Links

Client Testimonials
https://symbiant.co.uk/testimonials.php
Don't just take our word for it, read what our clients say.

Client List
https://symbiant.co.uk/customers.php
See a range of well known brands who trust and use our software

Company Overview Video
https://symbiant.co.uk/company.php
Quick overview of Symbiant with some client feedback.

Risk Management
https://symbiant.co.uk/risk-management.php
Overview and video of the risk modules

Audit Management
https://symbiant.co.uk/audit-management.php
Overview and video of the audit modules

Overview Videos
https://symbiant.co.uk/videos.php
Collection of our overview videos

Contact Us
https://www.symbiant.co.uk/contact.php
Our contact details

Free Trial
https://www.symbiant.co.uk/free-trial.php
Arrange a free trial

Price List
https://www.symbiant.co.uk/pricing.php
We are so proud of our low prices we publish them online